

# THOMSON TECHNICAL INFORMATION

**RCA**



**PROSCAN**

Product Support • Mail Stop INH100  
P.O. Box 1976 • Indianapolis, IN 46206-1976

**Laser Disc Service Bulletin**

**LDP 94-004**

File In Appropriate Section of Your Thomson Technical Bulletin Binder

**DATE:** December 31, 1994

**Warranty Labor Rate:** Major

**MODELS:** LDR400, PSLD41

**TOPIC:** CHATTERING MAY BE HEARD WHEN GOING FROM SIDE B PLAY TO SIDE A.

**Symptom:** When switching from side B to side A while playing a video disc a chattering or grinding noise may be heard.

**Cause:** Improper tension of the rack gear in the upper tilt base assembly causing the carriage drive gear to not mesh correctly when going from side B to side A.

**Cure:** Install new spring to the UPPER TILT BASE as described in SPS4315. The spring is supplied with kit 217159. Install all the parts supplied with service kit 217159.

## Product Safety Information

Product safety information is contained in the appropriate TCE Service Data covering models/chassis referenced in this bulletin. All specified Product Safety requirements and testing shall be complied with prior to returning equipment to the customer. Servicers who defeat safety features or fail to perform safety checks may be liable for any resulting damages and may expose themselves and others to possible injury.

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